

This pilot initiative aims to assist Text Alert Groups and An Garda Síochána to improve the operation of Community Text Alert.

Name of group	
Contact details	
Name	
Address	
email	
Telephone	
Date and time message sent	
Message contents (can attach separately)	
Reason for claim (what was the error)	
Text provider ¹	
Provider account number	
Cost of text ²	
Garda stamp and signature ³ (approval of An Garda Síochána to process this claim)	

I confirm that the above details are correct ⁴.

Signed

Date

Notes:

- ¹ This scheme only applies to BeAlert, PinPoint (communityalerts.ie), and Sendmode.
- ² Attach evidence of same (eg invoice).
- ³ This must be signed and stamped by Garda District Office.
- ⁴ To be signed by Community Text Alert Group officer.

Conditions:

- A. This fund covers texts which were issued by An Garda Síochána in error. That is, the group should not have received the text in the form in which it was sent. It does not cover texts which were intended to be sent but where the group feel content was not appropriate. Examples allowed are:
 - 1) Where an alert was sent to a group in error (should have been sent to other groups).
 - 2) Where an alert accidentally includes additional information (signatures, other details, etc) resulting in a higher charge.
- B. Community Text Alert Groups must be registered with a TA1 form.
- C. Refunds will be made to Text Provider, on a monthly basis, to be allocated to your account.
- D. All details and supporting documents must be provided as per above, or claim cannot be processed.
- E. This is a pilot project with limited funding, therefore payment is discretionary and cannot be guaranteed.
- F. Applications should be sent by groups to rebates@muintir.ie. Groups must retain the original document for 4 years in case of audit.